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To Whom It May Concern:

I have worked with ABC Home and Commercial Services for a number of years and they have always been very attentive to our hospital's needs. Recently, I presented them with a pigeon issue that simple traps were not going to suffice. Our service representative recommended Bird Barrier's Eagle Eye System in conjunction with a sterilization pellet (OvoControl) to help reduce/eliminate the pigeon population at Memorial Hermann Northwest. Since its installation, there has been a dramatic decrease in pigeons roosting on the building, bird droppings have dramatically decreased, and overall the facility is much more attractive not having birds everywhere on campus. I have received numerous compliments on the reduction of the pigeons; visitors and employees have expressed that they are not afraid to eat outside anymore. I look forward to continue working with ABC Home and Commercial Services on future endeavors and listening to any innovative ideas that they may have for any future pest issues.

Sincerely,

A handwritten signature in dark ink, consisting of several overlapping loops and a long horizontal stroke extending to the left.

Xavier Perez